1408 and 1416 Digital Desk phone Release 4 Service Pack 5 Readme

This is the Readme file for Release 4 Service Pack 5 (Alias Release 39, Vintage 8) of the Avaya 1408 and 1416 Digital Desk phone software.

The 1408 and 1416 telephones can be upgraded via Avaya Aura™ Communication Manager Release 5.2.1 or later.

Service Pack 4 Release 5 is an accumulative release that contains fixes from all prior releases.

This release contains a fix (Wi01172116) that was needed to support factory test. The fix has no impact on the end-user "customer" functionality. The fix is transparent and benign.

Fixes Resolved in Release 4 Service Pack 5

#	WI	Description
1	wi01172116	1408/1416 re-booted after exit factory mode.

Known issues in 1408 and 1416 Release 4 Service Pack 5

None.

Firmware Release Package

The files included in this release must be loaded into Avaya Aura™ Communication Manager to be available for downloading to 1400 Series Digital Deskphones. Refer to Administering Avaya Aura™ Communication Manager (03-300509), Chapter 6, Managing Telephones for details on switch administration procedures. This document is available at:

http://support.avaya.com/css/P8/documents/1001716582

Additional documentation and user guides for the 1400 Series Digital Deskphones can be located on http://support.avaya.com/products/P0601/1400-series-digital-deskphones/

Note: Some sets ordered will contain non-GA CM software and the phone application must be upgraded for proper operation.

Release 4 Service Pack 5 package contains all the files necessary to upgrade Avaya 1408/1416 Digital Deskphones. These files are outlined below: (only the Application Code file is new)

- Application Code: 1408_1416_R39.bin
- Language File: lng_R10_v11_Pack01.bin
- Font files:
  - Simplified Chinese: fnt_R02_v01_GB.bin
  - Traditional Chinese: fnt_R02_v01_Big5.bin
  - Japanese: fnt_R02_v01_JIS.bin
  - Korean: fnt_R02_v01_KSC.bin

In support of Simplified Chinese, Traditional Chinese, Japanese and Korean, the respective font file

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must be downloaded also. NOTE: The font and language files have not altered since Release 4 SP1.

After successful upgrade, the phone menu (Press “Advanced”, “Self- Test”) phones should show the following:

1408(1416)	Rel[39.0]
SW vintage	[08]
Bootloader	U[25]P[00]
Lng	lng_R10_v11_Pack01
Fnt1	fnt_R02_v01_<installed font file>

COMMUNICATION MANAGER (CM) COMPATIBILITY:

The 1408/1416 DCP phones are supported on Communication Manager 5.2.1 and higher. The 1416 and 1408 are aliased as 2420 and 2410 phones, respectively on CM 5.2.1 and they are natively supported on CM 6.0 and later.

IP OFFICE (IPO) COMPATIBILITY:

The 1408/1416 DCP phones are supported on IPO 6.0 and later. Please consult the IP Office Technical Bulletins for the details of specific IP Office software compatibility.

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